

POWER OF ATTORNEY and CORRESPONDENCE ADDRESS INDICATION FORM	Application Number		09/774,944-Conf. #5527	
	Filing Date		January 30, 2001	
	First Named Inventor		Justin Brughton	
	Title	DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALTION AND etc.		
	Art Unit		2145	
	Examiner Name		P. L. Winder	
Attorney Docket No.		47524/P152US/IVLP		

I hereby revoke all previous powers of attorney given in the above-identified application.

I hereby appoint:

☒ Practitioners associated with the Customer Number: 000029053

OR

☐ Practitioner(s) named below:

Name	Registration Number	Name	Registration Number

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

Please recognize or change the correspondence address for the above-identified application to:

☐ The address associated with the above-mentioned Customer Number:

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OR

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Address

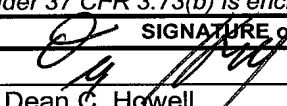
City	State	Zip	
Country	Telephone	Email	

I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Signature		Date	Oct 19, 2006
Name	Dean C. Howell	Telephone	972.454.8694
Title and Company Senior Vice President, General Counsel & Secretary, Intervice, Inc.			

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☐ *Total of 1 forms are submitted.

STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: Justin Broughton et al.Application No./Patent No.: 09/774,944 Filed/Issue Date: January 30, 2001Entitled: DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALATION AND DEESCALATION IN RESPONSE TO CHANGED CRITERIAIntervoice, Inc., a Corporation
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☐ the assignee of the entire right, title, and interest; or
2. ☒ an assignee of less than the entire right, title and interest.
(The extent (by percentage) of its ownership interest is _____ %)

in the patent application/patent identified above by virtue of either:

- A. ☐ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or a true copy of the original assignment is attached.

OR

- B. ☒ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as follows:

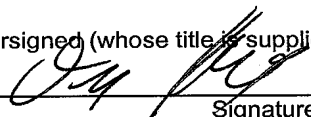
1. From: Broughton, Justin et al. To: Nuasis Corporation
The document was recorded in the United States Patent and Trademark Office at Reel 011799, Frame 0611, or for which a copy thereof is attached.
2. From: Nuasis Corporation To: Intervoice, Inc.
The document was recorded in the United States Patent and Trademark Office at Reel 018353, Frame 0909, or for which a copy thereof is attached.
3. From: _____ To: _____
The document was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

☐ Additional documents in the chain of title are listed on a supplemental sheet.

- ☒ As required by 37 CFR 3.73(b)(1)(i), the documentary evidence of the chain of title from the original owner to the assignee was, or concurrently is being, submitted for recordation pursuant to 37 CFR 3.11.

[NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3. to record the assignment in the records of the USPTO.]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.


SignatureDean C. Howell
Printed or Typed NameSenior Vice President, General Counsel & Secretary
TitleOct. 19, 2000
Date972.454.8694
Telephone Number